

Student Voice

There are 3 Ways for Students to Feedback to the University

We know there's lots of ways for students to feedback at the University, but we believe these can be categorised into **3 methods** to allow students to feedback in a way that suits them. Whether they only have a minute to spare, prefer online communication, or would like to talk to someone in person, there is a simple way for them to provide feedback on their student experience. Below are the 3 main ways Beds SU collects feedback:

Feedback Online



Student Voice Feedback Form www.bedssu.co.uk/studentvoice

Our simple form is available online, whenever students need it.

This form is great if they're not quite sure where their feedback should be sent or don't have much time to spare, staff from Beds SU work with the University to ensure that their feedback is sent to the most appropriate place and that they get responses.

Alternatively, students can email
studentvoice@beds.ac.uk

Attend a Meeting



Student Voice Forums Held termly in your School

If they prefer to have their voice heard in person, we will be holding meetings, once per term for each School/Department.

These meetings are for all kinds of feedback and have more of a personal touch than the online form. Staff from Beds SU and some UoB Staff will be in attendance to try and resolve any concerns that students have there and then. If not Beds SU will pass feedback on to the correct person.

Talk to a Rep



Course Reps Elected in class

If they would like a fellow student to take on their feedback and get it to the right places, there are a Course Reps who are elected to represent them.

Your Course Reps exist to collect their feedback and work with the management teams that run their courses, to try and improve their academic experience.

Beds SU will collate feedback and send reports to PECs for the attention and response of course teams. Responses will be monitored by the Student Voice Working Group and wider themes, or feedback relate to professional services will be pass to the relevant teams.